

## **Appendix E**

### **User Testing Questionnaires**

This appendix lists the questions asked of users in the first and last sessions, and in the email follow-up.

#### **E.1 First Session Questions**

An informal conversation held in the first session touched on the following subjects for each user:

- Age and grade in school
- Favorite and least favorite school subjects
- Activities participated in outside of school
- Computer skill and usage
- Interest and participation in crafts, especially paper crafts
- Previous experience in pop-up making, if any
- Pop-up books owned and read and their feelings about them
- Discussion of what they think a pop-up is

## E.2 Final Session Questions

An informal conversation held in the final session touched on the following for each user:

- What each user liked and disliked about the program
- Suggested changes to the program
- Going over the program's interface and asking about the action of buttons. This occasionally took the form of asking them to instruct the researcher in the use of the software.
- Easiest and hardest part of making pop-ups
- If pop-ups were made without the software, asking them to compare the two methods
- Discussing each of the pop-ups they had made

## E.3 Email Follow-up Questions

The following questions were sent via email to all of the users several months after testing was complete:

- What has happened to the pop-ups you made? For instance, did you give any away, put them in a book, lose them, display them, put them up in your room, throw them away?
- Which one is the one you like the best? How do you feel about it and why?
- Which one is the one you like the least? How do you feel about it and why?
- Have you made any more pop-ups since? If so, describe the neatest one.
- Have you read any pop-up books since? If so, which ones? Have you gotten any new ones?

- Have you downloaded and used the software since the sessions we had? If so, could you describe what you've done with it?
  
- These are questions I've asked before, but if you have any new or changed thoughts, I'd love to hear them. Since you've had more time to think about it, you might have some new ideas.
  - \* What did you like about the program?
  
  - \* What didn't you like about the program?
  
  - \* What things do you think should be changed in the program?
  
  - \* What was the easiest part of making pop-ups?
  
  - \* What was the hardest part?
  
- Is there anything else you would like to say?